

## News and Views

October 2024



**Therese (Tracy) Dodd**  
**WAHQ President**

Greetings, quality colleagues! Yet another season in Wisconsin is upon us – seems to me as if each turning is happening faster and faster. The whole world is changing swiftly but keeping informed means not being left behind. Continuing education enhances skills, keeping us relevant and adaptable in a rapidly changing industry. Let's all remain committed to our own knowledge growth...personally and professionally. Beyond career benefits, it feeds curiosity and fosters personal growth and, let's be honest, who doesn't want to feel more accomplished and confident?



### Quality Highlight



#### Friday, October 25 WAHQ Quality Conference

WAHQ is pleased to announce that registration remains open for the 2024 WAHQ Annual Conference. Join us in celebrating National Healthcare Quality Week for a transformative day focused on **"Information Driven Healthcare Quality Optimization: Revolutionizing Daily Processes to Enhance Chronic Disease Management."** An outstanding lineup of speakers has been assembled who will deepen understanding of how decision support and augmented intelligence can elevate healthcare quality across the continuum.

For more details, please check the attached document and visit our conference webpage [[click here](#)] for information on registration as an attendee, exhibitor, or supporter. You can also learn how to still receive the early registration rate by submitting an abstract for publication in **"WAHQPulse"**, the conference eBook, which will be shared with all attendees and active WAHQ members—a new benefit this year! WAHQ has approved **6.50 CPHQ continuing education credits** for this event.

WAHQ is very grateful for this year's conference exhibitors and supporters ->



## Upcoming Events

### ❖ American Heart Association - Wisconsin

#### 100 Ways In 100 Days

- **Details:** Celebrating 100 years with a free program
- **Content:** Weekly health tips on eating better, moving more, and wellbeing
- **Join:** [Join now](#)

### ❖ National Association for Healthcare Quality (NAHQ)

- **October 20-26** [NAHQ Healthcare Quality Week 2024](#)

### ❖ Wisconsin Collaborative for Healthcare Quality (WCHQ)

2024 Education Events: [Click here](#) for upcoming events

- **Nov 7: Statewide Quality Improvement Event and 20th Anniversary Recognition**
  - **Location:** DoubleTree Madison East, Madison, WI
  - **Details:** Celebrating 20th anniversary with focus on quality improvement

### ❖ Wisconsin Hospital Association

#### Wisconsin Quality Residency Series

- **November 13:**
  - **When:** Every 2<sup>nd</sup> Wednesday of each month through March 2025
  - **Next Session:** Wednesday, October 13, 2024, 9:00 AM-3:30; Virtual
  - **Details:** Quality training for new quality leaders
  - **Topic:** Using Data to Make Decisions
  - **Hosts:** WHA, RWHC, WORH
  - **Register: Schedule and Registration:** [Click here](#)

#### Substance Use Disorder Clinical Support Lunch and Learn Series

- **October 21:**
  - **When:** Third Monday of each month, 12:15 – 1:15 p.m.
  - **Next Sessions:**
    - **10/21/2024 – Opioid and Trauma Summit** – Joe Galey and Dennis Radloff
    - **11/18/2024 – Overview of Smoking Cessation Counseling & Practice** – Jen Betts
    - **12/16/2024 – Catalyst films to inspire healthcare change: Sharing the Medication for Opioid Use Disorder film** – Jane Alice Evered, Rachel Grob, and Emily Warne
  - **Format:** Monthly interactive virtual discussions
  - **Benefits:** Free, virtual, no need to register beforehand, offers CME credits
  - **Scheduled Topics:** <https://www.fammed.wisc.edu/protea/outreach-program/rhesus/>
  - **Join:** <https://uwmadison.webex.com/uwmadison/j.php?MTID=mcd40ddbda70ecc1c8e2751735f798eda>

#### A New Tool to Help Hospitals Become More Dementia Friendly

- **November 11: 12:00 PM – 1:00 PM**
- **Details:** A University of Wisconsin–Madison School of Nursing team conducted a two-year study with hospital staff, family caregivers of dementia patients, and community agencies. They identified key needs and developed the Dementia Friendly Hospital Toolkit, which offers training materials to enhance staff skills and awareness for supporting patients with dementia and their caregivers. The toolkit includes an organizational guide, interactive role play scenarios, training

videos, and resources for measuring progress and aligning with Age-Friendly Health Systems initiatives.

- **Format:** Free, Virtual Webinar
- **Register [here!](#)**

❖ **WAHQ** - Check out the [Events](#) webpage anytime for the upcoming events.

## News Items

❖ **National Healthcare Quality Week**  
October 15 to 21

❖ **International Infection Prevention Week**  
October 15 to 2

## Membership Spotlight/Updates



**Grant Award** – The WAHQ Board of Directors is pleased to announce that WAHQ member, Patricia (Patty) Willeman, is the most recent recipient of the [Virginia Wyss Memorial Career Development Grant](#). She took advantage of funding from WAHQ to attend this year’s virtual NAHQ next 2024, [“Fueling the Future of Healthcare Quality”](#). In her words,

*“Thank you to WAHQ for the opportunity to attend NAHQNEXT as a recipient of the Virginia Wyss Memorial Career Development grant! NAHQ Next was held virtually this year and took place September 9-11, 2024. I enjoyed the flexibility that the virtual platform provided. The live events were available throughout the day during the event and allowed for live question and answer (Q&A). Monday’s sessions focused on leadership and integration, several sessions discussed the importance of leadership support and how to “sell the business case for quality”. Tuesday and Wednesday’s sessions brought presentations related to quality review and accountability, regulatory and accreditation, health data analytics, population health and care transitions, patient safety, professional engagement, and performance and process improvement. I found the Q&A to be a great opportunity to hear thoughts from others and appreciate some of the perspectives of others in healthcare quality as well as sharing successes which was motivating to hear. In addition, there are over 75 on-demand sessions as well as poster presentations that are available to attendees through December 31, 2024. I like the flexibility to view the on-demand sessions and appreciate that there isn’t a rush to view the sessions. I also love that I could binge the sessions when I had more time or while commuting! I have especially enjoyed hearing how hospitals have found unique perspectives related to basic quality and infection prevention concepts, and the power that multidisciplinary teams with a common goal can achieve. I am super motivated to achieve new goals and successes at my organization as a result of the NAHQ Next conference. Maybe I’ll have a poster presentation to share at the next conference! We all have much to share and much to learn, it is so great to have a collaborative environment in which to do so. Thank you again for the opportunity to attend this educational offering!”*

❖ **Do you have news to share? Contact [Jill Lindwall](#) to have it included in the next edition!**


## Career Corner

As a service to its membership, WAHQ will publicize healthcare quality job opportunities that are available at their organization for up to 30 days on the WAHQ [Job Postings](#) webpage as well as in this “Career Corner” of “WAHQ News and Views”. Contact Therese Dodd, WAHQ President, at <mailto:WAHQHC@gmail.com> to request a posting here. Approved postings will be maintained on this site for 30 days unless the removal is directed sooner by the requestor.

## “News and Views” Planned Content Postings

Archives of published “[News and Views](#)” are available on the WAHQ website.

Reports and Updates	Publication
Welcome Message	Every issue
Board Meeting Activity	February [for WAHQ Annual Meeting], April, June, August, October, December
Upcoming Events	Every issue
News Items	Every issue
Financial Updates	April for Quarter (Q) 1 July for Q2 November for Q3 and annual conference January for Q4 of the previous calendar year
Membership Updates	May for Q1, August for Q2, November for Q3, February for Q4 of previous calendar year
Member Spotlight <sup>1</sup>	February, May, August, November
Career Corner <sup>2</sup>	Every issue

To stay up to date on the latest, Click the icon  to visit our LinkedIn page!

## Editors

- ❖ WAHQ Social Media/Website Coordinator: Jill Lindwall, MSN, RN, CPHQ, Quality Director, Wisconsin Hospital Association, Inc.
- ❖ WAHQ President: Therese (Tracy) Dodd, BA, MBA, RN, CPHG, FNAHQ, Senior Consultant – FACT Consulting Services
- ❖ Visit the [WAHQ Board](#) webpage for information on all Board Members.

<sup>1</sup> Celebrations of WAHQ members e.g. new CPHQs, awards, quality improvement success stories.

<sup>2</sup> As a service to members, WAHQ will post healthcare quality job opportunities available at their organization for 30 days on the WAHQ [“Job Posting”](#) webpage as well as in a “Career Corner” of “WAHQ News and Views”.