

News and Views

May 2024

Welcome!

Greetings, healthcare quality colleagues, from the WAHQ Board of Directors. In addition to existing alliances which WAHQ has developed with the Wisconsin Collaborative for Healthcare Quality (WCHQ) and Wisconsin Hospital Association (WHA), we are excited to announce expansion with two new collaborations:

- ❖ American Heart Association (AHA) - Wisconsin - For nearly 100 years, the AHA has been fighting heart disease and stroke and helping families and communities thrive.
- ❖ Wisconsin Chapter of the Healthcare Information and Management Systems Society (WIHMSS) - The WIHMSS is a diverse group of experienced technical and clinical healthcare professionals working throughout Wisconsin, working at hospitals, corporate health systems, large group practices, consulting firms, vendors, universities and a wide variety of other organizations. Members range from senior executives to students with being key decision makers or influencers. Many of the members have well over ten years of experience in the healthcare field.

We heard from you!

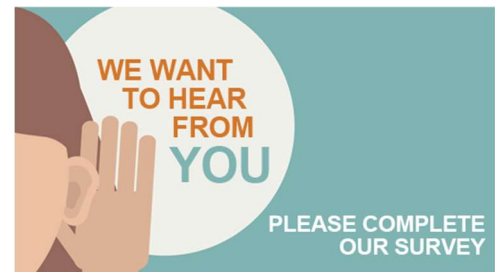


Thank you for those of you who participated in the April survey, sharing your favorite quality resource. Resources shared include:

- ❖ The [PDSA cycle](#) for its simplicity and effectiveness
- ❖ The "[5 Whys](#)" concept for uncovering root causes
- ❖ Vizient, a quality benchmarking resource that allows organizations to track performance and compare clinical outcomes to other like organizations.
- ❖ The [WHA Quality Center](#) for up-to-date quality and patient safety resources
- ❖ The Association for the Advancement of Blood & Biotherapies [AABB Quality Toolkit](#), a one-stop-shop for comprehensive information and explanations on several quality tools and training materials that can be applied globally to any quality system or process.

We want to hear from you!

This month, we'd like to ask, ***what healthcare quality improvement initiative(s) are you involved in currently?***



Click here: <https://www.surveymonkey.com/r/BHMX7M5>



Quality Highlight

Reflecting on recent Quality Improvements, particularly within

the ambulatory setting and focusing on our state's Medicaid population, there has been a notable uptick in Lead Screening for Children. Amid the pandemic, routine well visits and WIC appointments, where lead screenings were typically conducted, experienced significant disruptions. However, heightened awareness coupled with the State's mandate for lead testing at ages 1 and 2 has resulted in the most robust lead screening performance in years, with expectations for continued improvement. Nevertheless, in 2024, lead poisoning remains a persistent issue,



particularly prevalent in rural and inner-city areas, significantly impacting children across various dimensions. For more information, contact Kim Wildes

Member spotlight

**Mary Conti RN BSN LBBHC,
Clinical Program Manager, Froedtert Health**

This month are spotlighting Mary, who has been a dedicated member of WAHQ since 2009 and is WAHQ's immediate past president. Mary has accumulated an impressive forty-two years of experience in healthcare, including twenty-eight years specifically in healthcare quality. Mary is a seasoned professional who has made a significant impact in her field.

In her current role, Mary serves as the manager for the Heart Failure and Cardio-Oncology programs at Froedtert Health, overseeing operations across the continuum and system. What drives Mary's passion for her job is her unwavering commitment to patient-centered care. She takes pride in implementing best practices within the Heart Failure and Cardio-Oncology programs, ensuring that every decision made is in the best interest of the patients she serves.

Mary's journey in healthcare is one marked by continuous growth and achievement. Starting as an associate degree nurse, she later pursued and completed her bachelor's degree in nursing. Along the way, Mary attained several professional certifications, including CPHQ, Green Belt and Change Management, and Lean Black Belt for Healthcare, demonstrating her dedication to excellence and continuous improvement.

Beyond her professional endeavors, Mary finds joy in spending time with her loved ones. Whether it's enjoying dinners and game nights with family and friends or indulging in her hobbies like golfing, boating on Lake Ripley, and gardening, Sarah values the moments of relaxation and connection outside of work.

As an active member of WAHQ, Mary recognizes the importance of networking and lifelong learning. She

credits the organization for providing valuable opportunities for professional development and collaboration with fellow healthcare quality professionals.

In Mary's journey, dedication, passion, and a commitment to excellence shine brightly, serving as an inspiration to her colleagues and peers in the healthcare quality community.

Upcoming Events

❖ American Heart Association - Wisconsin

Join 100 Ways In 100 Days: To celebrate our 100-year anniversary, we have a gift for you! Join our FREE, exclusive program to get an email each week for the next 100 days providing you with valuable health tips on eating better, moving more, and improving overall wellbeing. Make 2024 your best year yet! [Join now.](#)

❖ Wisconsin Collaborative for Healthcare Quality (WCHQ)

Mark your calendars now for our 2024 education events! Click [HERE](#) for program details.

- **June 4:** Health Disparities Improvement Toolkit (member webinar) This WCHQ event is open to the public. Registration is required but there is not a fee to participate. [Click here for more information.](#)
- **August 15:** Breaking Barriers: Advancing Care for Chronic Diseases - A Focus on Cardiometabolic Health. 8:30 AM – 3 PM, the DoubleTree by Hilton Madison.

❖ Wisconsin Hospital Association

WHA in partnership with Dr. Randall Brown, University of Wisconsin–Madison Program for Research, Outreach, Therapeutics, and Education in the Addictions (PROTEA) offers a great monthly webinar on a variety of topics related to the treatment and management of Substance use.

Join us the third Monday of each month from 12:15 to 1:15 pm CST for a presentation on the treatment and management of substance use disorders. **How to Join:**

<https://uwmadison.webex.com/uwmadison/j.php?MTID=mcd40ddbda70ecc1c8e2751735f798eda>

Meeting number: 2620 342 5127

Password: PdZY3sYqQ23 (73993797 from phones)

The target audience includes MD/DO, RN, APRN, Physician Assistants, Social Workers, CSAC, Behavioral Health Providers, and Peer Recovery Services, or anyone who wants to learn more about this important topic.

This series is free of cost and offers CME/CE credit (See accreditation information here:

<https://ce.icep.wisc.edu/rhesus-program-lunch-and-learn-2022-23>).

Funding for this webinar series was provided by the UW School of Medicine and Public Health from the Wisconsin Partnership Program (WPP).

❖ Wisconsin Quality Residency Program

Registration for 2024 Quality Residency is now open! The Wisconsin Hospital Association (WHA), Rural Wisconsin Health Cooperative (RWHC), and the Wisconsin Office of Rural Health (WORH) are excited to

offer these trainings starting in May. Modules are designed to engage new or novice quality leaders in health care quality and are highly interactive learning sessions facilitated by a team of expert and veteran quality professionals. The program kicks off May 8, 2024, and runs through March 12, 2025, and will cover foundational topics, including regulatory and accreditation requirements, quality improvement concepts, state and federal hospital compliance, risk management, data analysis and decision-making and more.

[HERE](#) to see the program schedule, dates, times, descriptions, fees, and registration link.



Click

❖ **WAHQ** - Check out the [Events](#) webpage anytime for the upcoming events.

- **October 25:** [Information-Driven Healthcare Quality Optimization: Revolutionizing Daily Processes for Enhanced Chronic Disease](#). 2024 WAHQ Conference will be held at Glacier Canyon Conference Center, Wisconsin Dells, WI. Informational flyer coming soon!

❖ **NAHQ**

- **October 20-26** [NAHQ Healthcare Quality Week 2024](#)

News Items

❖ **National Wellness Observances – June**

Here is a sample of observances for the month of June. What are you observing in June?

- Alzheimer's and Brain Awareness Month
- Cancer from the sun month
- Community Health Improvement Week (June 2 – 8)
- Great Outdoors month
- Men's Health Month

❖ What observations you celebrate in June – share it on LinkedIn!

Membership Updates

Active Membership Total:	52
New Members:	16
% of Active with CPHQ:	38.5%

Region	Active Members	New Members
Northeast	8	2
North Central	3	2
Northwest	1	0
Southeast	14	5
South Central	19	4
Southwest	6	2

❖ **Do you have member news to share? Contact Jill Lindwall at jlindwall@wha.org and she will include it in next month's edition!**


Career Corner

As a service to its membership, WAHQ will publicize healthcare quality job opportunities that are available at their organization for up to 30 days on the WAHQ [Job Postings](#) webpage as well as in this “Career Corner” of “WAHQ News and Views”. Contact Therese Dodd, WAHQ President, at doddtherese@gmail.com to request a posting here. Approved postings will be maintained on this site for 30 days unless removal is directed sooner by the requestor.

“News and Views” Planned Content Postings

Archives of published “[News and Views](#)” are available by clicking the icon



To stay up to date on the latest, Click the icon  to visit our LinkedIn page!

Reports and Updates	Publication Month	
Welcome Message	Every month	
We Want to Hear from You!	Every month ¹	
Board Meeting Activity	February [for WAHQ Annual Meeting], April, June, August, October, December	
Upcoming Events	Every month	
News Items	Every month	
Financial Updates	April for Quarter 1, July for Q2, October for Q3, January for Q4 of previous calendar year	
Membership Updates	May for Q1, August for Q2, November for Q3, February for Q4 of previous calendar year	
Member Spotlight ²	February, May, August November	
Career Corner ³	Every month	

Editors

- ❖ WAHQ Social Media/Website Coordinator: Jill Lindwall, MSN, RN, CPHQ, Quality Director, Wisconsin Hospital Association, Inc.
- ❖ WAHQ President: Therese (Tracy) Dodd, BA, MBA, RN, CPHQ, FNAHQ, Senior Consultant – FACT Consulting Services
- ❖ Visit the [WAHQ Board](#) webpage for information on all Board Members.

¹ A brief and anonymous reader survey will be included each month along with a summary of results from the previous month’s survey.

² Celebrations of WAHQ members e.g. new CPHQs, awards, quality improvement success stories.

³ As a service to members, WAHQ will post healthcare quality job opportunities available at their organization for 30 days on the WAHQ [“Job Posting”](#) webpage as well as in a “Career Corner” of “WAHQ News and Views”.