



ADDRESS: 1000 Chula Vista Parkway, Wisconsin Dells, WI 53965

PHONE: 1-800-388-4782

WAHQ Conference Hotel block open until 8/8/2023
9/7/2023-9/9/2023 Tower Jr. Suite Room rate \$119/night



2023 ANNUAL CONFERENCE AGENDA

Thinking Upstream: Proactive Empowerment Resources for Quality Professionals

Friday, SEPTEMBER 8, 2023, 8:30 AM – 4:30 PM

For additional conference details & registration information go to
WWW.WAHQ.Org

This activity/program is approved by NAHQ® for 6.0 CE credits through the CPHQ CE Approval Program.

7:30 – 8:30 AM Registration and Breakfast

8:30 - 8:45 AM Welcome and Opening Remarks – *Mary Conti, WAHQ President*

8:45 - 10:45 AM Keynote – Knowledge is Power – Using Quality Tools to Increase Resilience and Empowerment – *Therese Dodd BA, MBA, RN, CPHQ, FNAHQ, Quality Improvement & Accreditation/Regulatory Compliance Specialist, FACT Consulting Services*

10:45 – 11:00 AM Break, Vendors, and Storyboard Passport

11:00 – Noon A Review of Analytical Tools and Data Governance, Literacy and Integrity, and Association to Quality Improvement – *Kate Konitzer and Becky Birchmeier, Aspirus Health*

Noon – 12:30 PM Utilizing the Electronic Health Record (EHR) to Translate Information to Improve Outcomes – *Mary Conti – Froedtert Health*

12:30 – 1:30 PM Lunch, Vendors, and Storyboard Passport

1:30 – 2:15 PM Population Care Management, Transitional Care Management (TCM) & Return on Investment (ROI) – *Laura Wieloch – Advocate Aurora*

2:15 – 3:15 PM Self-Management Strategies/Motivational Interviewing – *Cynthia Kollauf – Advocate Aurora*

3:15 – 3:30 PM Break, Vendors, and Storyboard Passport

3:30 – 4:15 WHA Legislative and Quality Updates – *Jill Lindwall – Wisconsin Hospital Association*

4:15 – 4:30 PM Closing Remarks – Door Prize