

**2009 WAMSS SPRING CONFERENCE
HEIDEL HOUSE RESORT
643 ILLINOIS AVENUE • GREEN LAKE, WISCONSIN • 54941
(800) 444-2812 • (920) 294-3344 • www.heidelhouse.com**

Featured Speakers and Presentations

Hot Topics in Credentialing

Kathy Matzka, CPCS, CPMSM

- Hot areas in Joint Commission and NCQA standards for credentialing and re-credentialing
- Credentialing and Privileging AHPs including APRNs and PAs
- Use of pictures and other documentation to assure provider identity
- Identifying and responding to “red flags”
- Turf Battles – how to draw the line when granting privileges that cross boundaries
- Handling “problem” practitioners
- Preparing for NAMSS Certification exams
- Obtaining recognition for the MSP
- CMS privileging requirements

Negligent Credentialing

Kathy Matzka, CPCS, CPMSM

- Understand the concept of negligence in credentialing
- Understand the elements of negligent credentialing claim
- Be able to discuss the process that is followed after a negligent claim is filed
- Know the role the medical staff professional will play in the discovery process

Overview and Update of the State Licensing Process

Cathy Pond, Division Administrator

Tamie Buckingham, Licensing Program Associate

Since meeting one year ago, WDRL representatives will provide an overview and update regarding the licensing process; timeframes; major delays for applications and statistical information

Crime Information Bureau; Wisconsin DOJ

Criminal and Caregiver Background Checks – Kevin Sime

Mr. Sime will provide a review of the Wisconsin Crime Information Bureau history, services provided, discuss the criminal record process and how to conduct criminal background checks.

Provider Competency in Privileging

Kathy Matzka, CPCS, CPMSM

One of the biggest challenges medical staffs face is evaluating the competency of providers. While it is relatively easy to verify licensure, malpractice history, and hospital affiliations, it is difficult, or sometimes impossible, to come up with useful competency data. The increased focus on quality by accrediting organizations, the government, and the public, emphasizes the need for continual monitoring of the quality of services provided as well as having a strong privileging system.

Conflict Management Standard

Kate Conklin, CPCS, CPMSM, NAMMS Board

The MSSP’s Role and the Importance of working with HR to ensure compliance.

Wisconsin Hospital Association Legislative and Public Policy Update,

Judy Warmuth, RN PhD

Health care and health care reform are priority issues for the new Wisconsin Legislature. This session will offer an overview of issues and initiatives that affect health care workers and health care facilities

NPDB / HIPDB – Present and Future

Rhonda Pekelo, Data Integrity Manager

This session will provide a brief review of reporting to and querying the NPDB-HIPDB; current initiatives, including the Proactive Disclosure Service; Section 1921 status and compliance issues. An overview of new system enhancements will also be presented.

Americans with Disabilities Act:

WAMSS wishes to take those steps required to ensure no individual with a disability is excluded, denied services, segregated or otherwise treated differently than other individuals because of the absence of auxiliary aids and services. If you require auxiliary aids or services identified in the Americans with Disabilities Act in order to attend, please contact Marta Hoch at (920) 456-7615.

***Wisconsin Association
Medical Staff Services***

Spring Conference

April 16 & 17, 2009

***Heidel House Resort
Green Lake, Wisconsin***

For those professionals responsible for:

- ***Healthcare Provider Credentialing and Clinical Privileging***
- ***Medical Staff Organization and Leadership***
- ***Accreditation and Regulatory Compliance for Healthcare Organizations***
- ***Quality Improvement***
- ***Provider Relations***
- ***Risk Management***

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Thursday April 16th

7:00am **Registration / Continental Breakfast**

8:00am **Welcome and Announcements**
Linda Preuss, CPCS, CPMSM, President
Marta Hoch, CPCS, CPMSM, President-Elect

8:15am **Hot Topics in Credentialing**
Kathy Matzka, CPCS, CPMSM

9:45am Break

10:00am **Current issues in Negligent Credentialing**
Kathy Matzka, CPCS, CPMSM

11:00am **Overview of State Licensing Process**
Cathy Pond, Division Administrator,
Professional Credential Processing
Tamie Buckingham, Licensing Program Associate

12:00pm **Lunch / Networking**

1:00pm **Provider Competency in Privileging**
Kathy Matzka, CPCS, CPMSM

2:30pm Break

2:45pm **Crime Information Bureau /
Criminal Record Checks**
Kevin Sime, Supervisor Justice Record Check

3:45pm **The Joint Commission Conflict
Management Standard**
Kate Conklin, CPCS CPMSM
Treasurer, NAMSS
VP Medical Staff Services / Quality Resources
Medical Center of Lewisville (Texas)

4:45pm **Adjournment / Social Hour**
Music provided by Tedd Young

Friday April 17th

7:00am **Breakfast / Networking**

8:15am **Welcome Back / Door Prizes**

8:30am **Wisconsin Hospital Association /
Legislative and Public Policy Update**
Judy Warmuth, RN, PhD

10:00am Break

10:15am **NPDB / HIPDB Overview / Updates**
Rhonda L. Pekelo,
NPDB-HIPD Data Integrity

11:45am **Adjournment**

**Mail payment and registration
form by March 31, 2009 to:**

Marta Hoch, CPCS, CPMSM
Aurora Medical Center of Oshkosh
Medical Staff Office
855 N Westhaven Dr
Oshkosh, WI 54904

Hotel Information:
Heidel House Resort: A block of rooms has been set
aside for WAMSS conference attendees at a special
rate of \$139.00 / night. Make your reservations early!
The room block will be released after 3/14/09.

Continuing Education Credits:
Continuing education hours have been applied for
through the National Association Medical Staff
Services. Certificates will be available at the
conference. WAMSS is affiliated with the National
Association of Medical Staff Services
(www.namss.org)

Registration

Name _____

Title _____

Organization _____

Phone _____

Address _____

City/State/Zip _____

Email _____

Confirmations will be sent via email only

I Am a First Time Attendee _____

Thursday & Friday, April 16 & 17
_____ \$195 (WAMSS Member)
_____ \$245 (Non-Member)

Thursday Only, April 16
_____ \$165 (WAMSS Member)
_____ \$190 (Non-Member)

Friday Only, April 17
_____ \$ 95 (WAMSS Member)
_____ \$ 110 (Non-Member)

Make checks payable to: **WAMSS**

Cancellation Policy:
Registration fee less a \$50.00 cancellation fee is refundable if
notice is given to Marta Hoch, (920) 456-7615, at least 48
hours prior to the conference.